



stayplease

Software
As a service
for Hospitality

All-in-One

Manage Operations | Service Guests

Better Communication

Better Productivity

Better Service

Higher Revenues

www.stayplease.com

stayplease Operation

Work and Communicate in one single platform!

Streamline work and communication Among your operation staff for faster and better guest service

Tools to run every aspect of your operation

Get a wealth of data to measure productivity drive cost efficiency



Housekeeping Workflows



Task Dispatch



Defects Reporting



Rush/QRooms



Preventative Maintenance



Lost & Found



Incident Log



Guests

Guest can request service, food, amenities directly from their device without downloading app



Management / HOD

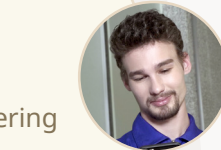
Reporting Escalation



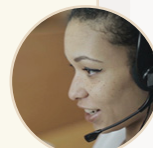
Front Office



Housekeeping



Engineering



Call Centre & Mics.

Rush room Incident handling

Cleaning Inspections Guest requests

Maintenance Work Orders Inspections

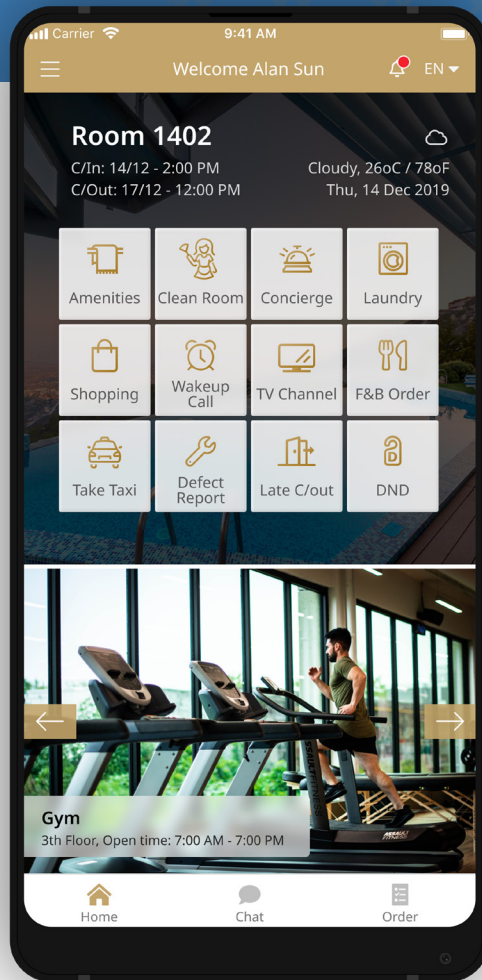
Lost and found Inventory Courtesy call

All in ONE

Earn Guest Satisfaction and Revenues!

Let your guests request service from their own phones WITHOUT downloading any apps. Simply scan a QR code and login with guest information.

Upsell food and beverage promotions, late check-out, laundry... create more revenue opportunities and guest satisfaction.



Guest Request Service Directly

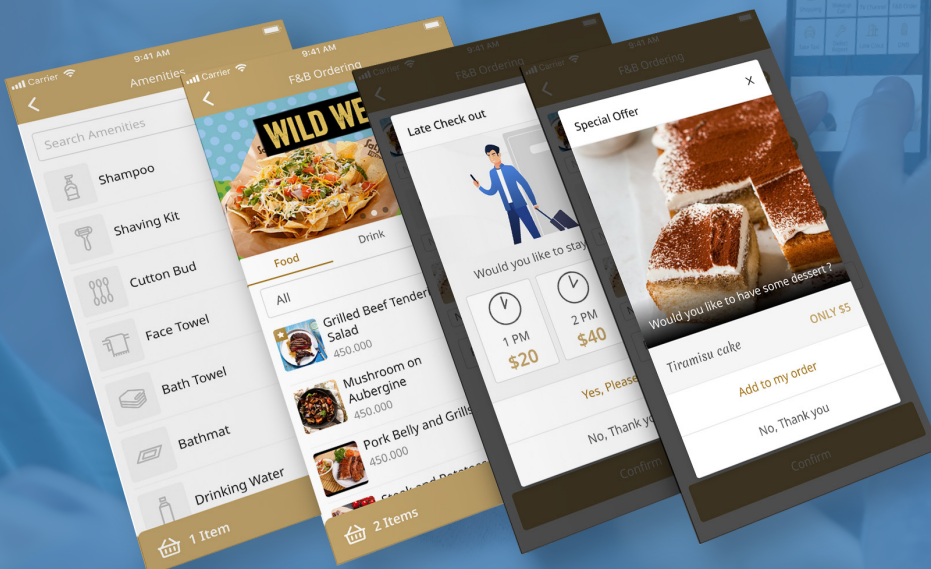


QR code
NO APP download



Upsell and Earn

Multi-Languages support

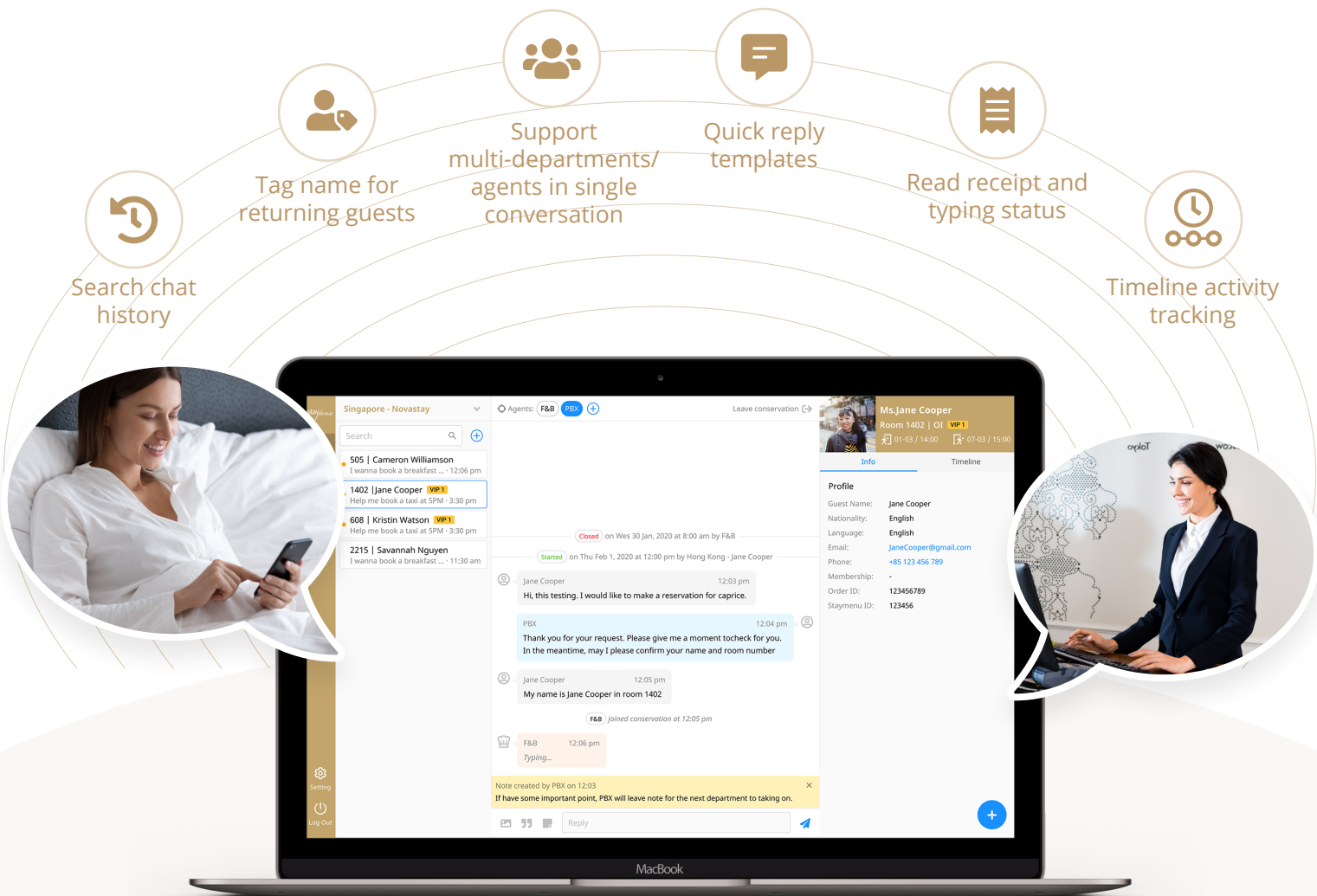


Serve International Guests

Serve your guest in their native language:

- Hotel Information
- Promotions
- Room Service Menu
- Housekeeping Requests
- Luggage Assistance
- Make up Room
- Laundry Pick up
- more...

StayChat Centralized Chat Console for Messaging



Support
Wechat; WhatsApp; Line;
Webchat









Integrated
into StayPlease Operations /
Guest modules

stayplease

Interfaced
with PMS for guest profile
information

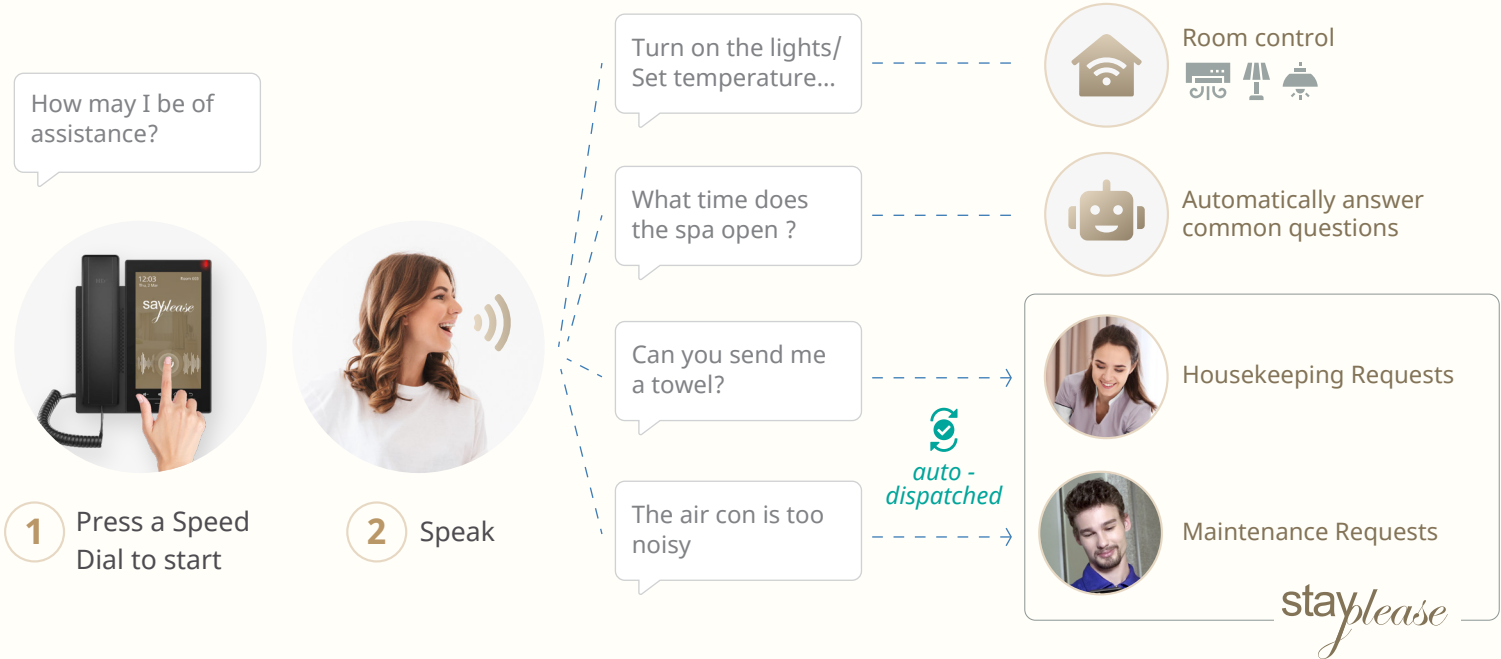


Hospitality Voice Assistance made easy




-  Unleash the power of **Voice Assistants** without needing additional hardware in the guest room.
-  With **SayPlease**, all you need is the existing room handset with or without speakerphone.
-  Alleviate workload of call agents
-  Answer common routine questions
-  Forward call to human when needed
-  Can be installed with or without Netustay Cloud PBX



Make voice the command center of your guest room !



SayPlease Major Benefits

- ✓ Provide multi-language call service without multi-lingual staff
- ✓ Easy to deploy
- ✓ Charged only when used
- ✓ Reduce manning for service centre
- ✓ No privacy and data issues
- ✓ No additional hardware in room
- ✓ Multi-languages support:  English  Chinese  French

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